



# SPLASHING PAWS, LLC

Service Limitations & Boundaries Policy  
State of Arizona

Date: \_\_\_\_\_

Our role is to provide comfort, stability, and compassionate presence — not medical treatment. Please read this policy carefully. It defines what Splashing Paws, LLC does and does not provide.

## 1. NATURE OF SERVICES PROVIDED

Splashing Paws, LLC provides non-veterinary supportive care services for pets, including:

- Hospice and comfort care support
- Recovery and rest supervision
- End-of-life companionship and presence care
- Memorial and aftercare services
- Supportive handling and care coordination based on veterinary instructions

*Our role is to provide comfort, stability, and compassionate presence, not medical treatment.*

## 2. NO VETERINARY MEDICAL SERVICES

I understand and acknowledge the clear distinction between what Splashing Paws, LLC provides and what it does not:

| ✓ WE DO                                | ✗ WE DO NOT                         |
|--|-------------------------------------|
| ✓ Comfort & hospice support            | ✗ Diagnose medical conditions       |
| ✓ Recovery supervision                 | ✗ Prescribe medications             |
| ✓ Compassionate presence care          | ✗ Perform surgical procedures       |
| ✓ Veterinary-directed medication admin | ✗ Provide emergency veterinary care |
| ✓ Memorial & aftercare services        | ✗ Replace a licensed veterinarian   |

All medical decisions must be made by a licensed veterinarian.

## 3. VETERINARY DIRECTION REQUIREMENT

All medication administration and medical-related care is performed only under written or verbal direction from a licensed veterinarian and/or pet owner instructions consistent with veterinary guidance.

Splashing Paws, LLC does not alter, adjust, or override veterinary treatment plans.

## 4. EMERGENCY CARE LIMITATIONS

I understand that Splashing Paws, LLC is not an emergency response provider.

### **In the event of a medical emergency:**

- I am responsible for contacting an emergency veterinary clinic
- Staff may provide comfort-focused guidance only
- No emergency medical treatment will be performed

## **5. SCOPE OF SUPPORTIVE CARE ONLY**

Supportive care provided may include:

- Comfort monitoring
- Emotional presence and companionship
- Environmental comfort adjustments (blankets, positioning, quiet space)
- Assistance with daily comfort routines
- End-of-life support and memorial facilitation

*These services are non-medical and non-clinical in nature.*

## **6. CLIENT RESPONSIBILITY ACKNOWLEDGMENT**

I understand and agree that:

- I remain responsible for all veterinary decisions and medical care
- I will communicate all relevant medical conditions accurately
- I will seek veterinary guidance when medical concerns arise
- I understand that outcomes cannot be guaranteed

## **7. LIABILITY LIMITATION**

To the fullest extent permitted under Arizona law, I agree that Splashing Paws, LLC, its owners, employees, contractors, and affiliates are not liable for:

- Medical outcomes or disease progression
- Decisions made by me or my veterinarian
- Emergency situations requiring veterinary intervention
- Emotional distress resulting from pet illness or passing
- Third-party veterinary or cremation services

## **8. SERVICE BOUNDARY ENFORCEMENT**

I understand that staff may decline or stop services if:

- Requested actions fall outside the defined scope of care
- Veterinary authorization is not provided when required
- Conditions are unsafe for staff or animals
- Instructions conflict with company policy or Arizona law

## **9. ACKNOWLEDGMENT OF UNDERSTANDING**

By signing intake documents or using services, I confirm that:

- I understand the limits of care provided
- I understand Splashing Paws, LLC is not a veterinary provider
- I agree to the boundaries outlined above
- I voluntarily accept these service limitations

**Client Initials:**

*Required — Client must initial to confirm understanding of all service limitations and boundaries*

**Client Signature**

**Printed Name**

**Date**