



# SPLASHING PAWS, LLC

Online Service Agreement & Liability Waiver  
Hospice & Comfort Care

Last Updated: \_\_\_\_\_

## Please Read Carefully Before Booking Services

*By checking the agreement box and submitting your booking, you acknowledge that you have read, understood, and agree to be legally bound by the terms outlined below.*

## 1. NATURE OF SERVICES

Splashing Paws, LLC provides non-veterinary services, including but not limited to:

- Hospice & comfort care
- Post-surgical recovery support
- Respite care
- End-of-life support
- Pet transport assistance
- Memorial and aftercare support

These services are supportive in nature and do not replace veterinary medical care.

## 2. VETERINARY RESPONSIBILITY

You agree that your pet remains under the care of a licensed veterinarian at all times.

You are solely responsible for:

- Seeking veterinary care when needed
- Following all prescribed treatments
- Providing accurate and complete medical information

You authorize Splashing Paws to contact your veterinarian if necessary for care coordination.

## 3. ASSUMPTION OF RISK

You acknowledge that pets receiving hospice or recovery care may have serious or terminal conditions.

By booking services, you voluntarily accept all risks, including:

- Sudden decline or death
- Injury related to mobility limitations
- Complications from illness, surgery, or age

## 4. LIMITATION OF LIABILITY

To the fullest extent permitted by law, Splashing Paws, LLC, Managing Members or Employees shall not be liable for:

- Illness progression or natural death
- Pre-existing conditions
- Unforeseen medical emergencies
- Events beyond reasonable control

By agreeing, you release and hold harmless Splashing Paws, its owners, employees, and contractors from any related claims or damages.

## 5. EMERGENCY CARE AUTHORIZATION

In the event of an emergency, you authorize Splashing Paws to:

- Contact your veterinarian or an emergency clinic
- Transport your pet for emergency care if necessary

You understand:

- You are financially responsible for all veterinary costs
- Reasonable attempts will be made to contact you prior to action

## 6. END-OF-LIFE CARE ACKNOWLEDGMENT

You understand that:

- Hospice care focuses on comfort, not cure
- Your pet may pass naturally while in care
- Splashing Paws does not perform euthanasia
- Euthanasia must be arranged through a licensed veterinarian

You agree to be notified of significant changes in your pet's condition.

## 7. BEHAVIORAL DISCLOSURE

You confirm that you have disclosed any known behavioral concerns, including aggression or anxiety.

You accept responsibility for any injury or damage caused by your pet.

## 8. IN-HOME SERVICE AGREEMENT

If services are provided in your home, you agree to:

- Provide a safe, accessible environment
- Disclose any hazards
- Secure other pets if necessary

Splashing Paws is not responsible for:

- Damage caused by your pet
- Pre-existing unsafe conditions

## 9. TRANSPORT WAIVER

If transport services are used, you acknowledge inherent risks.

You release Splashing Paws from liability for incidents occurring during transport, except in cases of gross negligence.

## 10. PAYMENT, CANCELLATION & REFUND POLICY

By booking, you agree:

- Payment may be required in advance
- Late cancellations or missed appointments may incur fees
- Deposits may be non-refundable

Refunds are not guaranteed once services are rendered.

## 11. ARIZONA COMPLIANCE

Splashing Paws operates as a non-veterinary service provider in the state of Arizona.

No veterinary services are performed unless by a licensed veterinarian.

## 12. PHOTO & MEDIA RELEASE (OPTIONAL)

You may opt in or out:

- Consent to use photos/videos for marketing purposes
- Decline consent

## 13. ELECTRONIC CONSENT & AGREEMENT

By checking the box below and submitting your booking, you:

- Acknowledge that this agreement is legally binding
- Agree that electronic acceptance constitutes a valid signature
- Confirm that all information provided is accurate

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### Required Agreement

I have read and agree to the Splashing Paws Hospice & Comfort Care Service Agreement & Liability Waiver.

### Optional

I consent to photo/video use for marketing purposes.

**Client Acknowledgment & Signature**

<b>Client Signature</b>	<b>Printed Name</b>	<b>Date</b>
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