



SPLASHING PAWS, LLC

After-Hours Response & Emergency Limitation Policy
State of Arizona

Date: _____

⚠ Important Notice: Emergency Services

- Splashing Paws, LLC is NOT a veterinary emergency service provider.
- If your pet is experiencing a life-threatening emergency, contact an emergency veterinary hospital immediately.
- Do not rely on Splashing Paws, LLC as your primary emergency response.

1. AFTER-HOURS COMMUNICATION LIMITATIONS

I understand and acknowledge that Splashing Paws, LLC does not provide guaranteed real-time response or staffing outside of scheduled operating hours.

- After-hours communications (calls, texts, emails, or messages) may not be answered immediately
- Responses will be provided during the next available business hours
- Exception: when staff are actively on duty for a scheduled service

2. EMERGENCY VETERINARY LIMITATION

I understand and agree that Splashing Paws, LLC is not a veterinary emergency service provider.

In the event of a medical emergency involving my pet, I agree that:

- I will contact a licensed emergency veterinary hospital immediately
- I will not rely on Splashing Paws, LLC as the primary emergency response provider
- Staff may provide general supportive guidance only and will not provide medical diagnosis or treatment instructions

3. LIFE-THREATENING SITUATIONS

If my pet is experiencing a sudden or life-threatening condition, I understand that:

- Immediate veterinary care is my responsibility
- Splashing Paws, LLC may assist with comfort guidance only when appropriate
- Delays in contacting emergency veterinary care may worsen outcomes

📞 Emergency Veterinary Resources — Keep these numbers accessible:

- Local Emergency Vet Clinic: _____ Phone: _____
- 24-Hour Animal Hospital: _____ Phone: _____
- ASPCA Animal Poison Control: (888) 426-4435

4. LIMITATION OF LIABILITY (EMERGENCY SITUATIONS)

To the fullest extent permitted by Arizona law, I agree that Splashing Paws, LLC, its owners, employees, and contractors are not responsible for:

- Outcomes resulting from delayed veterinary emergency treatment
- Decisions made by the client regarding emergency care
- Changes in my pet's condition occurring outside of supervised care
- Emotional distress resulting from emergency situations

5. GOOD FAITH ASSISTANCE CLAUSE

I understand that if Splashing Paws, LLC provides guidance or responds after hours, such communication is offered in good faith, is not a substitute for veterinary care, and does not create a medical provider-client relationship.

6. ACKNOWLEDGMENT

By signing this agreement, I acknowledge that I understand the limitations of after-hours availability and emergency response services and agree to seek appropriate veterinary emergency care when needed.

Client Initials: _____ *Required — Client must initial to confirm understanding of after-hours and emergency limitations*

Client Signature	Printed Name	Date
_____	_____	_____